

Job Description

Job Title	WASH Officer (x2) (national) – Moroccan Red Crescent (MRC)
Classification Level	
Organizational Unit / Duty Station (Department / Regional Office / Delegation... etc.)	Chichaoua / Taroudant
Immediate Supervisor’s Title	MRC Program Coordinator – Chichaoua/Taroudant
Technical Manager’s Title (if applicable)	IFRC WASH Delegate (Chichaoua /Taroudant)
Number of Direct /Technical Reports (if applicable)	0

Organizational context (where the job is located in the Organization)

The International Federation of Red Cross and Red Crescent Societies (IFRC) is the world’s largest humanitarian organization, with a network of 192-member National Societies. The overall aim of the IFRC is “to inspire, encourage, facilitate, and promote at all times all forms of humanitarian activities by National Societies with a view to preventing and alleviating human suffering and thereby contributing to the maintenance and promotion of human dignity and peace in the world.” The IFRC works to meet the needs and improve the lives of vulnerable people before, during and after disasters, health emergencies and other crises.

The IFRC is part of the International Red Cross and Red Crescent Movement (Movement), together with its member National Societies and the International Committee of the Red Cross (ICRC). The work of the IFRC is guided by the following fundamental principles: humanity, impartiality, neutrality, independence, voluntary service, unity, and universality.

The IFRC is led by its Secretary General, and has its Headquarters in Geneva, Switzerland. The Headquarters are organized into three main Divisions: (i) National Society Development and Operations Coordination; (ii) Global Relations, Humanitarian Diplomacy and Digitalization; and (iii) Management Policy, Strategy and Corporate Services.

The IFRC has five regional offices in Africa, Asia Pacific, Middle East and North Africa, Europe, and the Americas. The IFRC also has country cluster delegation and country delegations throughout the world. Together, the Geneva Headquarters and the field structure (regional, cluster and country) comprise the IFRC Secretariat.

IFRC has a zero-tolerance policy on conduct that is incompatible with the aims and objectives of the Red Cross and Red Crescent Movement, including sexual exploitation and abuse, sexual harassment and other forms of harassment, abuse of authority, discrimination, and lack of integrity (including but not limited to financial misconduct). IFRC also adheres to strict child safeguarding principles.

A 6.8 magnitude earthquake hit Morocco on September 8, killing and injuring thousands of people and causing widespread destruction. The Moroccan Red Crescent Society (MRCS) responded immediately, providing first aid and psychosocial support, helping transport the injured to hospitals, evacuating people from damaged buildings and providing dignified burial management. Through this appeal, IFRC is supporting MRCS to meet the immediate and early recovery needs of 500,000 affected people. Priorities include providing food and safe water, essential household items, shelter support, health and mental health services, and cash assistance.

This position is based in Chichaoua or Taroudant, Morocco and requires in-country travel (when deemed necessary, to places where the safety situation permits). IFRC works in an integrated manner with the Moroccan Red Crescent (MRC) and its partners. MRC has the role as the Movement convener for operational field response and coordination among Movement partners.

Job purpose

The WASH Officer is responsible for supporting the Program Coordinator and the WASH Coordinator to carry out coordination and management of the field level WASH operations. The WASH officer will support MRC to ensure the rapid reduction in risk of WASH related diseases and efficient and effective WASH activities.

In support of the earthquake response operation, the WASH Officer supports the implementation of WASH activities in the emergency plan of action. The WASH Officer works closely with the Health team, Information Management team and others to set up the necessary steps for guaranteeing that health and dignity considerations and needs are met in the immediate response through high quality, effective and appropriate WASH interventions. The WASH officer will ensure the rapid reduction in risk of WASH related diseases and efficient and effective WASH activities. This includes direct support to WASH programming implementation that builds upon community capacities and accountability to affected populations.

Job duties and responsibilities

The role will support coordination of field level emergency and recovery WASH programming in conjunction with IFRC. The aim of working with the IFRC is to build the skills and capacity of MRC to enable them to manage country level WASH interventions. The WASH officer is also responsible for technical oversight of WASH programs and involves representation of MRC at coordination meetings and acting for the WASH Delegate when necessary.

Key tasks and responsibilities

- Information management and reporting.
- Assist the WASH Delegate to undertake needs assessments, baseline studies and periodic studies.
- Help plan activities to reduce WASH-related risks.
- Ensure coordination with WASH team to ensure that the various aspects of the WASH response are integrated and have a balance between software and hardware.
- Liaise with community leaders and other sectors and agencies working locally.
- Assist WASH Coordinator to produce timely and comprehensive reports.

Implementation

- Work with hygiene promotion teams to implement HP in Emergencies Guidelines when appropriate.
- Promote safe WASH practices, including appropriate use and maintenance of WASH facilities and services.
- Ensure that action is taken to mitigate priority water and sanitation related health risks.
- Work with hygiene promotion teams to facilitate appropriate community involvement in collaboration with Community Engagement and Accountability team (if present) in the design and delivery of essential WASH services.
- Ensure the quality of WASH infrastructure constructed or rehabilitated by Movement WASH teams and that it is female friendly, accessible for people with disabilities and accommodates menstrual hygiene management.
- Help identify needs for hygiene kits and menstrual health kits. Work with the relief team and hygiene promotion teams to develop the strategy about distribution, promotion of effective use, and post-distribution monitoring.
- Ensure WASH activities comply with Sphere and WHO standards and indicators.
- Ensure compliance with national regulations for water and wastewater standards, where appropriate.
- Assist with the procurement of WASH supplies and services through specification and technical review of offers.
- Ensure recruitment, training and support to MRC volunteers

Program approach

- Work with hygiene promotion teams to ensure WASH activities use participatory approaches as far as possible throughout the program cycle.
- Take account of gender, protection, HIV, the environment, and other important cross-cutting concerns. Carry out activities in a way that reflects the needs of specific groups and individuals (elderly people, children, pregnant woman, people with disabilities).

Duties applicable to all staff

1.	Work actively towards the achievement of the Federation Secretariat's goals.
2.	Abide by and work in accordance with the Red Cross and Red Crescent principles.
3.	Perform any other work-related duties and responsibilities that may be assigned by the line manager.

Position Requirements

Education	Required	Preferred
Relevant university degree / diploma in Engineering, Water, Sanitation & Hygiene similar fields.	X	
WASH Rapid Response / Emergency Response Unit (ERU) specialized training.		X
Experience	Required	Preferred
5 years of experience in relevant WASH programmes	X	

Field experience in emergency contexts in humanitarian operations in WASH		X
Experience with construction works, contractors/suppliers, tender process and contracts	X	
Experience in this field with Government and/or INGO, humanitarian or development organization.	X	
Experience of working for Red Cross Red Crescent.		X
Knowledge and Skills	Required	Preferred
Good knowledge of WASH management, as well as mechanisms, tools and guidelines for programming and coordination at different levels.	X	
Organized, good analytical thinking and prioritization skills.	X	
Ability to work within a multi-cultural, multilingual, multidisciplinary environment.	X	
Skills in developing and facilitating training, as well as, in preparing and delivering presentations. Skilled in Microsoft office tools.	X	
Interest in community development and cross-sectoral partnership development	X	
Languages	Required	Preferred
Fluently spoken and written Amazigh, Arabic and French	X	
Good command of spoken and written English		X
Competencies (to be filled in by HR)		
Values: Respect for diversity; Integrity; Professionalism; Accountability		
Core competencies: Communication; Collaboration and teamwork; Judgement and decision making; National society and customer relations; Creativity and innovation; Building trust		

Sign off by Line Manager

Name:		Signature:		Date:	
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For internal use only

Classified by:	Date:
Approved by the Job Classification Committee:	Date:
Approved salary scale:	Salary Scale 1/2