

## Job Description

<b>Job Title</b>	Delegate, Hygiene Promotion
<b>Classification Level</b>	C – Coordination and Technical Assistance
<b>Organizational Unit / Duty Station</b>	IFRC Country Cluster (Tunisia and Morocco) – Morocco
<b>Immediate Supervisor’s Title</b>	WASH Coordinator (Morocco EQ Response)
<b>Technical Manager’s Title</b>	
<b>Number of Technical Reports</b>	0
<b>Number of Direct Reports</b>	0
<b>Number of Indirect Reports</b>	0

### Organizational context

The International Federation of Red Cross and Red Crescent Societies (IFRC) is the world’s largest humanitarian organization, with a network of 191-member National Societies (NSs). The overall aim of IFRC is “to inspire, encourage, facilitate, and promote at all times all forms of humanitarian activities by NSs with a view to preventing and alleviating human suffering and thereby contributing to the maintenance and promotion of human dignity and peace in the world.” IFRC works to meet the needs and improve the lives of vulnerable people before, during and after disasters, health emergencies and other crises.

IFRC is part of the International Red Cross and Red Crescent Movement (Movement), together with its member National Societies and the International Committee of the Red Cross (ICRC). The work of IFRC is guided by the following fundamental principles: humanity, impartiality, neutrality, independence, voluntary service, unity, and universality.

IFRC is led by its Secretary General, and has its Headquarters in Geneva, Switzerland. The Headquarters are organized into three main Divisions: (i) National Society Development and Operations Coordination; (ii) Global Relations, Humanitarian Diplomacy and Digitalization; and (iii) Management Policy, Strategy and Corporate Services.

IFRC has five regional offices in Africa, Asia Pacific, Middle East and North Africa, Europe, and the Americas. IFRC also has country cluster delegations and country delegations throughout the world. Together, the Geneva Headquarters and the field structure (regional, cluster and country) comprise the IFRC Secretariat.

IFRC has a zero-tolerance policy on conduct that is incompatible with the aims and objectives of the Red Cross and Red Crescent Movement, including sexual exploitation and abuse, sexual harassment and other forms of harassment, abuse of authority, discrimination, and lack of integrity (including but not limited to financial misconduct). IFRC also adheres to strict child safeguarding principles.

A 6.8 magnitude earthquake hit Morocco on September 8, killing and injuring thousands of people and causing widespread destruction. The Moroccan Red Crescent Society (MRCS) responded immediately, providing first aid and psychosocial support, helping transport the injured to hospitals, evacuating people from damaged buildings and providing dignified burial management. Through this appeal, the IFRC is supporting MRCS to meet the immediate and early recovery needs of 500,000 affected people. Priorities include providing food and safe water, essential household items, shelter support, health and mental health services, and cash assistance.

This position is based in Marrakech (Morocco) and requires in-country travel (when deemed necessary, to places where the safety situation permits). IFRC works in an integrated manner with the MRCS and its partners. MRCS has the role as the Movement convener for operational field response and coordination among Movement partners.

## Job purpose

Reporting to the WASH Coordinator, the Hygiene Promotion Delegate will:

- Strongly contribute to the Movement efforts in the development of the WASH programme in response to the Moroccan context.
- Provide advice and technical support to MRCS in the planning, coordination, implementation and monitoring of the WASH programme together with other Movement partners.
- Strengthen NS and Movement partners WASH capacities in Morocco.

## Job duties and responsibilities

The Hygiene Promotion Delegate will:

- Support the WASH Coordinator, the NS branches, and the Movement in further developing a WASH programme to transition from the emergency phase to the recovery phase in vulnerable communities. In collaboration with the WASH Coordinator provide technical oversight of the WASH programme in support to MRCS and other Movement partners.
- Support the WASH Coordinator in developing a Hygiene Promotion strategy.
- Support the WASH Coordinator in the design, implementation, and management of Hygiene Promotion interventions in the project.
- Support the NS in capacity building of its WASH teams.
- Support the Water and Sanitation team in field activities.
- Assist the NS branches and partners to undertake integrated assessments with potential target communities for WASH activities (water, sanitation, hygiene promotion, menstrual hygiene management and waste management) and make relevant recommendations based on the findings.
- Promote the effective use of green response and community engagement and accountability tools and processes in developing Hygiene Promotion activities.
- Support the NS branches and partners in the further development of existing baseline data through which to monitor the WASH programme.
- Work with the WASH Coordinator and partners team to procure Hygiene Promotion materials and the development of Hygiene Promotion tools for the NS.
- Support NS technical WASH and HP team to settle committees or any other community association.
- Support the WASH Coordinator and the NS in overseeing the implementation of Hygiene Promotion activities.
- Support the WASH Coordinator in assisting the NS branches to develop systems to ensure the rigorous monitoring of the WASH programme.
- Help identify needs for hygiene kits and menstrual hygiene management kits. Work with the relief team and technical WASH team to develop the strategy about distribution, promotion of effective use, and post-distribution monitoring.
- Ensure effective coordination in WASH with Movement partners.
- Assist the NS in the development and delivery of WASH-related training for communities, NS volunteers and staff.
- Support the WASH Coordinator in the revision of operational plans and budgets as required.
- Work with the NS branches to provide timely, quality reporting on the programme, seeking to build NS's reporting capacity.
- Work with the NS WASH teams to ensure WASH activities use participatory approaches as far as possible throughout the programme cycle.
- Take account of gender, protection, HIV, the environment, and other important cross-cutting concerns. Carry out activities in a way that reflects the needs of specific groups and individuals (elderly people, children, pregnant woman, people with disabilities).
- In collaboration with the WASH Coordinator, the operations team, and the NS, support the evaluation of the operation.
- Contribute to wider organisational learning from the operation.

## Duties applicable to all staff

1.	Actively work towards the achievement of the IFRC Secretariat's goals.
2.	Abide by and work in accordance with the Red Cross and Red Crescent principles.
3.	Perform any other work-related duties and responsibilities that may be assigned by the line manager.

## Position Requirements

Education	Required	Preferred
Relevant university degree in Civil or Water Engineering (WASH) and hygiene promotion or similar fields.	X	
Professional qualification in WASH operations management.	X	

WASH FACT/ERU/RDRT specialized training.		X
Basic Delegates Training Course, WORC, IMPACT or equivalent knowledge.		X
<b>Experience</b>	<b>Required</b>	<b>Preferred</b>
At least 3-5 years of relevant professional experience in developing and managing WASH/ WATSAN programmes including personnel, budget and financial management to ensure compliance.	X	
Proven field working experience in complex emergencies of managing international humanitarian operations in WASH and/or public health.	X	
Experience in reporting and proposal writing.	X	
Experience in donor/partner relationship management.	X	
Experience working for a humanitarian aid organization preferably in an insecure and complex conflict settings	X	
<b>Knowledge and Skills</b>	<b>Required</b>	<b>Preferred</b>
Self-supporting in computers.	X	
Ability to work under stressful conditions, meet deadlines and travel extensively to support field operations or training.	X	
Good knowledge of WASH management, as well as mechanisms, tools and guidelines for programming and coordination at different levels.	X	
Experience of developing training and facilitating and in preparing and making presentations.		X
Good Knowledge of the region and capacity to practice political and cultural sensitivity	X	
Ability to work to tight deadlines and handle multiple tasks.	X	
Security management and personal security knowledge and experience	X	
<b>Languages</b>	<b>Required</b>	<b>Preferred</b>
Fluent spoken and written Arabic and/or French.	X	
Good command in English, both verbal and written.		X
<b>Competencies and Values (to be filled in by HR)</b>		
<b>Values:</b> Respect for diversity; Integrity; Professionalism; Accountability		
<b>Core competencies:</b> Communication; Collaboration and teamwork; Judgement and decision making; National society and customer relations; Creativity and innovation; Building trust		

**Sign off by Line Manager**

Name:		Signature:		Date:	
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**For internal use only**

Classified by: <i>HRMD</i>	Date: <i>28.03.2024</i>
Approved by the Job Classification Committee:	Date:
Approved Salary Scale:	<b>Salary Scale 2</b>